



Volunteer Services Self-Guided Scavenger Hunt

University of Iowa Hospitals & Clinics (UIHC) and UI Stead Family Children's Hospital (SFCH) are very large facilities! Many of our patients and visitors come from small towns, so it can be extremely overwhelming. The Volunteer Services Self-Guided Scavenger Hunt is for new and current volunteers to become more familiar with services and amenities available to patients and visitors, but also to become more comfortable directing patients and visitor who they may encounter in the hallways. **Volunteers who complete the hunt within the first month of volunteering will be credited an additional hour of volunteer time. Have fun!**

The Basics

There are four UI Health Care parking ramps:

- Parking Ramp 1** – this ramp is not directly connected to an entrance at UIHC or SFCH
- Parking Ramp 2** – this ramp is underground and there are two entrances from Ramp 2. One entrance is in SFCH, the other is through the Skywalk on Level 2 of RCP
- Parking Ramp 3** – sometimes referred to as the 'Clock tower ramp'. The Skywalk on Level 2 of RCP is directly connected to Ramp 3
- Parking Ramp 4** – there are multiple sections of this ramp so it can be confusing for patients and visitors. It is also connected to the Field House.

Visit the list of entrances and see if you can identify which parking ramp(s) are closest to these entrances:

- UI Health Care Main Entrance** – Ramp(s):
- Pomerantz Family Pavilion (PFP), Level 1** – Ramp(s):
- Pomerantz Family Pavilion (PFP), Level 2** – Ramp(s):
- SFCH Main Entrance** – Ramp(s):
- Fountain Entrance** (temporarily closed)

Patients, visitors, and staff have multiple dining options, 24/7. Visit the places to eat listed below:

- Rooftop Café and Terrace** – a Volunteer Services-sponsored business! (Elevator D, Level 8)
- Atrium Dining Room** (Elevator D, Level 7) – Atrium is only open for lunch service and has a more gourmet menu selection. It is popular among staff, but is open to volunteers, patients, and visitors
- The Marketplace** (Fountain Entrance Lobby) – this is the only dining option that is open overnight for staff, patients, and visitors.
- Fountain Dining Room** (Elevator C, Level 1) – open for breakfast and lunch with so many options from the grill, deli, or sushi
- Compass Express** (Elevator C, Level 1) – check out the F'Real machine!
- Melrose Dining Room** (Elevator L, Level 5) – located close to the surgery centers, specialty clinics, and infusion suites with options for breakfast and lunch
- Children's Café** (SFCH, Level 1) – this is the only dining option in UI SFCH and is open for breakfast, lunch, and dinner. They cater for customers of all ages
- Bread Garden Cafés** (four in total) – Main Entrance lobby, Fountain Entrance lobby, PFP West (Elevator M, Level 1), SFCH Gerdin Family Lobby

Popular Outpatient Clinics – These clinics see many patients but can sometimes be hard to find. Navigate to each one:

- Dialysis Clinic** (Elevator BW, Level 3)
- Digestive Health Center** (Elevator F, Level 4)
- Neurosurgery Clinic** (Elevator H, Level 1)
- Orthopedics Clinic** (Elevator I, Level LL)
- Heart and Vascular Center** (Elevator I, Level 4)
- Ambulatory Surgery Center** (Elevator L, Level 4)
- Hospital Dentistry** (Elevator L, Level 5)
- Burn Treatment Unit** (Elevator H, Level 8)

WOWs

University of Iowa Health Care provides outstanding clinical care, but there are also many support services focused on the patient and family experience. Many amenities are available that patients and visitors may not be aware of and are somewhat of UIHC's "best kept secrets":

- Stead Family Children's Hospital**
 - Kaleidoscope Gift Shop and Safety Store (Level 1)** – talk to a safety store staff member! Let them know you are a volunteer completing your scavenger hunt and learn more about the safety store's mission.
 - Weathervanes (Level 1)**– these tall pillars are definitely a WOW! Fun fact – Volunteer Services funded these weathervanes. Look closely – each weathervane has two Iowa cities listed. Can you find the one that has **Des Moines** and **Le Mars**?
 - Bejeweled tricycle (Level 2)** – can you find the name of this piece of artwork?
 - Sloth painting with a pink background (Level 2)** – the sloth painting is located near the Pediatric Specialty Clinic
 - Level 12** – be sure to use the "off-stage"/staff only elevators to go up to the top floor. Once you are up there, spend some time look at all the remarkable artwork, the views, and the different spaces.
- University of Iowa Hospitals & Clinics**
 - Grand pianos** – there are three pianos throughout UIHC
 - Elevator D, Level 8 – right in our very own Rooftop Café lounge!
 - Elevator F, Level 1 – located in the John Colloton Pavilion (the one with all the mirrors).
 - Elevator I, Level 5 – this piano is located in the Found Lounge before Melrose Dining Room and Elevator L.
 - Boyd Tower Architecture (Elevator A, Levels 1-7)** – Boyd Tower is one of the oldest parts of UIHC. Browse the architecture on each of the floors. Are you able to find the gargoyle or dragon?
 - Fourth Floor Salon (Elevator B, Level 4)** – the salon is a Volunteer Services-sponsored business and provide services to patients, visitors, and staff. Talk to one of the cosmetologists about the great things they do! Let them know you are a volunteer completing your scavenger hunt.
 - "The Bait Shop" (Elevator F, Level 4)** – this one may be a little harder to find if you don't know what you're looking for. Keep an eye out for an art case containing a bait shop. You'll be amazed at all the details!
 - Van Gogh-inspired Herky (Elevator I, Level 2 Skywalk)** – do you recognize which of Van Gogh's pieces was the inspiration for this Herky?
 - Joyce P. Summerwill Patient & Visitor Activities Center (PVAC) (Elevator F, Level 8)**
 - This is where the VSO is located! Here are some amenities for you to go see:
 - Wooden dinosaurs in the Patients' Library – read the article posted in the library about their creator!
 - The iron lung, pediatric exam table, and scale in Medical Museum A
 - Helipad view from Elevator F – you might even get a glimpse of our AirCare team

What surprised you the most? Is there anything you saw while you were finding each of these things that was a WOW for you? We'd love to hear your thoughts and suggestions.

Email us at volunteerservices@uiowa.edu!