Priority	System Controller Screen	Active Symbols	Alarm Means	To Resolve Alarm
	Call Hospital Contact + Low Flow © :07 © :03	+	Pump is off. The Pump Running symbol is black.	Immediately connect to a working power source (Mobile Power Unit (MPU) or two HeartMate 14 Volt Lithiumlon batteries). If connecting to power does not resolve the problem, press any button on the System Controller to attempt pump start and call your hospital contact immediately.
Δ	Connect Power Immediately © :03	() +	Pump has stopped running. Mobile Power Unit (MPU) power has failed possibly due to static electricity.	Immediately connect to two HeartMate 14 Volt Lithium-lon batteries. If restoring power does not resolve the problem, press any button on the System Controller to attempt pump start and call your hospital contact for instructions.
~	Call Hospital Contact + Low Flow © :07 © :03	+	Low flow, flow is less than 2.5 lpm.	Call your hospital contact immediately for diagnosis and instructions.
Z A	Connect Driveline ② :02	+ Q +	Driveline is disconnected. The Pump Running symbol is black.	Immediately reconnect the Driveline to the System Controller and move the Driveline safety lock on the System Controller to the locked position. Also, check that the Modular In-Line connector is secure. If alarm persists after reconnecting the Driveline, press any button on the System Controller to potentially resolve. If the Driveline is connected and alarm persists, replace the System Controller with a configured backup System Controller. If alarm persists, call your hospital contact immediately.
A	Connect Power Immediately ① :03	+	Both power cables are disconnected.	Immediately connect to a working power source (Mobile Power Unit or two fully-charged HeartMate 14 Volt Lithium-lon batteries). If alarm persists, call your hospital contact immediately.
Τ	Call Hospital Contact Controller Fault	() +	System Controller Hardware Fault (Microcontroller Failure).	No active symbols (constant audio tone). Call your hospital contact as soon as possible for diagnosis and instructions.
	Low Replace Power Battery + Immediately ② :06 ② :02		Low Battery, Power input is extremely low with less than 5 min. remaining.	Immediately connect to a working power source (Mobile Power Unit or two fully-charged HeartMate 14 Volt Lithium-lon batteries). If alarm persists, call your hospital contact immediately.

Important! The Pump Running () symbol is lit green when the pump is running.







Alarms for Patients and Their Caregivers

For additional information and guidelines, please refer to the HeartMate 3 Patient Handbook.



Priority	System Controller Screen	Active Symbols	Alarm Means	To Resolve Alarm
>	Connect Power ② :04	OR D	One of the two power cables is disconnected.	 Promptly connect the disconnected power cable to power source (functioning Mobile Power Unit or two fully-charged HeartMate 14 Volt Lithium-Ion batteries). If alarm persists, call your hospital contact immediately.
8	Replace Low Power + Battery ② :02 ② :06	•	Low battery–power input is low, with less than 15 min remaining.	Promptly connect to a working or different power source (Mobile Power Unit or two fully-charged 14 Volt HeartMate Lithium-Ion batteries). If alarm persists, call your hospital contact immediately.
O	Call Hospital Contact Controller Fault	4	System Controller Hardware Fault.	Call your hospital contact as soon as possible for diagnosis and instructions.
S	Call Hospital Contact Comm Fault	4	Communication Fault (Comm Fault).	Call your hospital contact as soon as possible for diagnosis and instructions.
	Call Hospital Contact Backup Bettery Fault	4	System Controller Backup Battery Fault.	Call your hospital contact as soon as possible for diagnosis and instructions.
>	Call Hospital Contact Backup Battery Fault	4	System Controller Backup Battery Not Installed.	Call your hospital contact as soon as possible for diagnosis and instructions.
	Call Hospital Contact Driveline Power Fault	4	Driveline Power Fault.	Call your hospital contact as soon as possible for diagnosis and instructions.
4	Call Hospital Contact Ortiveline Comm Fault	4	Driveline Communication Fault (Driveline Comm Fault).	Call your hospital contact as soon as possible for diagnosis and instructions.

Important! The Pump Running () symbol is lit green when the pump is running.



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Refer to the HeartMote 3 Left Ventricular Assist System Patient Handbook for the most current information regarding indications, contraindications, warnings, and cautions.

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