

# HOSPITAL-BASED CLINICS

Many clinics at University of Iowa Health Care are hospital-based outpatient clinics. This means you are being treated using doctor care and hospital care. This helps us provide you with high-quality, seamlessly coordinated care.

Doctor care (also known as professional services) and hospital care must be billed separately, even though they happen at the same time, so your bill may have charges for:

## Professional fees

- Services of a health care provider during a clinic visit or procedure
- Reading of test results

## Facility Fees

- Room, equipment, supplies, testing, nursing, etc. for a clinic visit or procedure
- Tests, labs, and imaging

During a wellness or preventative visit, which is covered by most health plans at no cost to you, your provider may decide additional services are needed. This may change the way your visit is billed, and is based on your diagnosis, services given, problems addressed, and length of visit.

The above may lead to higher out-of-pocket costs for you, such as higher:

- Copay
- Coinsurance
- Deductibles

**Please review your health care benefits or call your insurance. They can tell you if your plan covers facility fees in a hospital-based clinic.** Helpful questions to ask are:

- How much of the charge is covered?
- How much will be put toward my deductible or coinsurance?
- What tier of my benefits plan will apply at this location?

If you have questions about your bill, please contact:

## Patient Billing Services

Monday through Friday, 8 a.m. to 5 p.m.

Phone: 319-384-2196 or 866-393-4605

Email: [PFS-PatientBilling@uiowa.edu](mailto:PFS-PatientBilling@uiowa.edu)

→ [uihc.org/billing-hospital-based-clinics](https://uihc.org/billing-hospital-based-clinics)

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**Changing Lives.®**