

Hospital-Based Clinics

Clinics at University of Iowa Hospitals & Clinics are hospital-based. This means you are being treated using doctor care and hospital care.

Doctor care and hospital care must be billed separately, even though they happen at the same time. This helps your care team give you higher quality and seamlessly coordinated care.

Your bill may have charges for:

Professional fees

- Seeing the provider
- Reading of test results
- Procedures

Facility fees

- Room and equipment
- Tests
- Labs

During a **wellness or preventative** visit, your provider may decide additional services are needed. This may change the way your visit is billed. It is based on your diagnosis, services given, problems addressed, and length of visit.

The above may lead to higher out-of-pocket costs for you, such as higher:

- Copay
- Coinsurance
- Deductibles

Please review your health care benefits or call your insurance. They can tell you if your plan covers facility fees in a hospital-based clinic. Helpful questions to ask are:

- How much of the charge is covered?
- How much will be put toward my deductible or coinsurance?

If you have questions about your bill, contact:

UI Hospitals & Clinics Patient Billing Care
Monday through Friday, 8 a.m. to – 5 p.m.
Phone: 319-384-2196 or 866-393-4605
Email: PFS-PatientBilling@uiowa.edu