

## **Vendor/ Service Provider FAQs**

### **1. Why is UI Health Care seeking to verify my COVID-19 vaccination status?**

To meet the Centers for Medicare and Medicaid Services (CMS) COVID-19 health care staff vaccination requirement that requires individuals to either document their COVID-19 vaccination or document their exemption, UI Health Care and Wendell Johnson Speech and Hearing Center vendors and service providers are asked to begin the compliance process by February 13 and complete it in a timely manner.

As UI Health Care and Wendell Johnson Speech and Hearing Center cares for Medicare and Medicaid patients, we are required to comply.

### **2. How do I know if I am subject to the compliance?**

If you are a vendor or service provider to UI Health Care and are onsite at least 10 days a year at a UI Hospitals & Clinics facility or Wendell Johnson Speech and Hearing Center, you are required to comply.

### **3. What vaccines are recognized for this program?**

As of November 15, 2021, the World Health Organization (WHO) has listed the following COVID-19 vaccines for emergency use:

- Pfizer-BioNTech COVID-19 vaccines (e.g., COMIRNATY, Tozinameran)
- AstraZeneca-Oxford COVID-19 vaccines (e.g., Covishield, Vaxzevria)
- Janssen (Johnson & Johnson) COVID-19 vaccine
- Moderna COVID-19 vaccine
- Novavax COVID-19 vaccine
- Sinopharm BIBP COVID-19 vaccine
- Sinovac-CoronaVac COVID-19 vaccine

If you participated in a U.S.-based clinical trial and are documented to have received the full series of an “active” COVID-19 vaccine candidate, and vaccine efficacy has been independently confirmed, you are considered fully vaccinated 2 weeks after completing the vaccine series. (Currently Novavax COVID-19 vaccine meets these criteria.)

### **4. What documentation is required for proof of vaccination?**

Submit a copy of:

- A record of immunization from a health care provider or pharmacy;
  - COVID-19 Vaccination Record Card;
  - Medical Records documenting the vaccination;
  - Immunization records from public health or State immunization system;
- or
- Other official documentation verifying vaccination

### **5. Am I considered fully vaccinated if I received a vaccine that is not listed, or I received doses from several vaccines?**

To be fully vaccinated, you must receive a complete series of COVID-19 vaccine(s) that are Food and Drug Administration (FDA) or WHO authorized or approved.

**6. I have a health condition that prevents me from being vaccinated. How do I request a medical exemption?**

Medical exemptions may be requested by submitting the medical exemption request form. Note that to be approved for a medical exemption, you will be required to upload a document signed by a licensed medical professional as required by CMS. Further information is included on the form.

**7. How do I request an exemption based on a strongly held or religious belief?**

If you have a strongly held religious belief, observance, or practice; including a moral or ethical belief, observance, or practice, you must request an exemption by submitting the Religious Accommodation / Strongly Held Belief request.

**8. I lost my vaccination card, where can I get a new one?**

If you received your vaccination in the State of Iowa, individual immunization records including COVID-19 immunizations can be obtained through IRIS (Iowa's Immunization Registry Information System).

Individuals may obtain immunization records through the following options:

1. Contact your health care provider.
2. Complete and submit an [immunization record request form to the Iowa Department of Public Health Immunization Program](#).

**9. I only received my first vaccination dose for a two-dose vaccine (such as Moderna or Pfizer-BioNTech). Where can I receive a second dose?**

Individuals wishing to be vaccinated should visit [Vaccinate Iowa](#) to find a suitable location. Regardless of where you receive your second vaccination, please remember to bring your vaccination card with you.

**10. Am I permitted to redact or alter part of my vaccination card before I upload the image?**

If your "Patient number" is provided on the card, you may redact or obscure that number. Do not redact or obscure any other information on the card. Please see the following questions for information about security and access to the uploaded document.

**11. Is my vaccine information stored securely?**

Yes.

**12. What defines fully vaccinated?**

You are considered fully vaccinated 14 days after your second dose of the following vaccines:

- Pfizer-BioNTech COVID-19 vaccines (e.g., COMIRNATY, Tozinameran)
- AstraZeneca-Oxford COVID-19 vaccines (e.g., Covishield, Vaxzevria)
- Moderna COVID-19 vaccine

- Sinopharm BIBP COVID-19 vaccine
- Sinovac-CoronaVac COVID-19 vaccine

Or a single dose of the Johnson & Johnson vaccine.

If you have not yet received a vaccine, please familiarize yourself with the time required to complete your vaccination sequence.

### 13. Does this affect my badge (Gatefeed)?

**For REPLACEMENT badges** (those who have active badges prior to **February 9, 2022**), Individuals or Company Representatives (as a proxy for the individual workers) who meet all requirements may present at the Safety & Security desk in the Fountain Entrance of UIHC on Level 1 RCP to obtain replacement badges. Replacement badges can be picked up **Monday-Friday from 7:30 am - 3:00pm**. Once received, old badges will have existing access removed within three (3) business days, and the old badge can be turned into Safety & Security at the Fountain Entrance or Capital Management in Hospital Parking Ramp 3.

- Contractors with current badges will retain the access currently assigned to their badge at the time the new badge is granted.

**For NEW badges** (those going through the Background Check, Orientation, and uploading documentation for CMS COVID-19 Mandate Compliance), Individuals who meet all requirements should present at Capital Management in the Subbasement of Hospital Parking Ramp 3 to obtain a new badge.

- At that time, Capital Management Staff will electronically verify the background check and orientation completion as well as CMS compliance.
- Contractors will then have a photo taken and a badge granted.
- Site access is not automatically granted to new Employees. The UIHC Project Manager must provide the names of individuals who require access before access is granted.
- Contractors with current badges will retain the access currently assigned to their badge at the time the new badge is granted.