# VOLUNTEER SERVICES ANNUAL REPORT FY24









Largest Community Volunteer Placements			
Placement	# Community Volunteers	Hours Served	
Volunteer Services Office	35	3,550	
Guest Services Lobby Transporters	30	3,401	
NICU Developmental Care	26	2,033	
Patient's & Children's Library	19	1,562	
Day of Surgery Lounge	13	1,406	

# **Volunteer Recognition**

- 9 volunteers recognized at 1,000+ Hour Recognition Luncheons for 48,445 total hours
  - 53 "Making a Difference" Awards presented





- Volunteer Services partnered with Spiritual Services for a "Blessing of the Animals" honoring the Furry Friends and COPE Staff Support dog/handler teams!
- National Volunteer Week was celebrated with Kickoff and Open-House Recognition Events, Volunteer Spotlights, a scavenger hunt, recognition board, candy, prizes, and refreshments!

Interested to learn more? 🥞 Visit our Volunteer Services Website 🕞 by scanning the QR Code. 🔳

# College Student Leader Board (SLB)

18 members coordinated 37,658 service hours in 37 placement areas including:



Acute Orthopedic	Emergency Department	Pediatric Ophth/Genetics Navigator
Adult Acute Care	Geriatric Psychiatry	Palliative Care Unit
Adult Stem Cell	Guest Services	Patients' & Children's Library
Ambulatory Surgery Center	Medicine Specialty	Physical Therapy: Outpatient, Inpt., Sports Med
Burn Treatment Center	Medical ICU	Radiology
Cancer	Main Operating Room	Respiratory Specialty & Comprehensive Care
Cardiology & Cardiovascular ICU	Mother Baby Care	SFCH Surgery/Sedation Prep & Recovery
Center for Disabilities & Development	Neuroscience Intermediate	Surgical & Neurosciences ICU
Child Life L9 & L10	Neonatal ICU: Developmental Care,	Surgical Specialty
Child & Adolescent Psych	Clerk & Sibling Support	Women's Health

# **Retail Businesses**

## Gift Shops

85,498 Total Customers (up 24.6% from FY23!)

66,786 pcs of candy



10,225 greeting cards



### Fourth Floor Salon

1,800 Davines Products



380 inpatient services

Rooftop Café

5,537 New Iced Drinks since March 2024 (1,385/mo!)

> 2,498 Java Plant Power Energy Drinks

### **Relaxation Station**

250 massages supporting staff wellness

1,151 Massages

12,000 Java House pastries



Where does the money go? Find out by scanning the QR Code.



